



At Assureweb we pride ourselves in offering excellent Customer Support. Nine out of ten advisers recently told us they were satisfied with the service we provide*, so you know you're in good hands.

Got time to talk?

Why don't you give our dedicated team a call right now. Customer Support is available to help Monday to Friday from 9am to 5pm on 0845 408 4022. Alternatively you can [email us](#).

Frequently asked questions

How up to date are Assureweb's quotations?

Quotes on Assureweb are obtained directly from providers using real time messaging.

Will my quotes be saved?

Yes, your quotes are saved for 30 days. Use the Find my Quote and Apply tool or simply perform a search on any screen using the handy Find My Quote box.

How do apply for products through Assureweb?

You can apply through Assureweb by clicking the Apply via Provider button or the Apply via Form button on the quote results page. We'll pre-populate your keyed data into the provider's extranet site to save you time.

Free training

Our dedicated team of eBusiness Consultants are on hand to offer free training and support. Whatever your requirements, we have a solution that fits; telephone training, remote training through your computer or on-site training.

To find out more, or to book your free training session telephone 0845 408 4022 or [email us](#).

We love feedback

Our customers are at the heart of everything we do, therefore we want to know how we can make your life easier. If you have some feedback or suggestions, please [let us know](#).

*93.6% of 1,670 advisers surveyed in June 2011 as part of an annual customer satisfaction survey.